

Ketentuan Garansi Spare Parts

***Klaim pergantian spareparts yang masih di cover (Gratis) pada table di bawah ini hanya berlaku 1 kali dalam periode garansi.**

Mesin Kemasan

Produk/Mesin	Sparepart
Foot Sealer	PFS Series <ul style="list-style-type: none">• Trafo• PC Boat PFS-DD Series <ul style="list-style-type: none">• Control• Limit Switch
Continuous Sealer	<ul style="list-style-type: none">• Dynamo• Kuningan heater• Gear box• Thermocontrol
Vacuum Sealer	HVC Type <ul style="list-style-type: none">• Dynamo• Trafo• PC Boat DZ Series <ul style="list-style-type: none">• Timer• Jarum pompa hidrolik• Dynamo• Trafo

Carton Sealer	<ul style="list-style-type: none"> • Dynamo • Komfire
Piston Filling	<p>LPF & PPF Series</p> <ul style="list-style-type: none"> • Falap • Selonoid <p>Manual Filling</p> <ul style="list-style-type: none"> • Karet seal
Mesin Strapping	<ul style="list-style-type: none"> • Dynamo • Kopling • PC Boat
Mesin Shrink	<p>L Seal</p> <ul style="list-style-type: none"> • Trafo • Thermocontrol • Potensio <p>BS-3020/BS-4525</p> <ul style="list-style-type: none"> • Thermocontrol • Potensio • Heater • Dynamo <p>BS-5540</p> <ul style="list-style-type: none"> • Thermocontrol • Heater • Dynamo <p>BS-5640LG</p> <ul style="list-style-type: none"> • Thermocontrol • Dynamo

	<ul style="list-style-type: none">• Fanbelt <p>BS-5545</p> <ul style="list-style-type: none">• Dynamo kipas• Dynamo kompayer• Heater <p>BS-6540SA</p> <ul style="list-style-type: none">• Heater• Dynamo• Selonoid <p>BS-6030 Series</p> <ul style="list-style-type: none">• Thermocontrol• Heater• Dynamo
Mesin AMDK	<p>Cup Filing 2 Line</p> <ul style="list-style-type: none">• Dynamo• Heater• Thermocontrol• Contactor• Trafo• Sensor <p>Cup Filing 4/8/16 Line</p> <ul style="list-style-type: none">• Dynamo• Heater• Thermocontrol• Contactor• Trafo• Sensor

	<ul style="list-style-type: none"> • PC Boat <p>Mesin Cuci & Isi Botol/Galon</p> <ul style="list-style-type: none"> • Dinamo • Contactor • Sensor • PC Boat
Mesin Induksi	<ul style="list-style-type: none"> • Dynamo • PC Boat • Potensio
Mesin Capping	<ul style="list-style-type: none"> • Dynamo • Pullet Fan Belt
Mesin Skin & Blister	<ul style="list-style-type: none"> • Thermocontrol • Dynamo • Sensor
Mesin Labelling	<ul style="list-style-type: none"> • Dynamo • Sensor
Mesin Lipat Kertas	<ul style="list-style-type: none"> • Dynamo • Potensio • Digital counter
Stretch Wrapper	<ul style="list-style-type: none"> • Dynamo • Inverter • Sensor • PLC
Horizontal Wrapper	<ul style="list-style-type: none"> • Dynamo • Sensor
Vertical Filling	<ul style="list-style-type: none"> • Dynamo • PC Boat • Trafo

Mesin Horeka

Produk/Mesin	Sparepart
Display Warmer	<ul style="list-style-type: none"> • Heater • Thermocontrol
Food Dehydrator	<ul style="list-style-type: none"> • Heater • Thermocontrol • Fan
Deep Fryer	<p>Deep Fryer with Thermocontrol</p> <ul style="list-style-type: none"> • Thermocontrol • Pemantik • Selonoid <p>Deep Fryer non-thermocontrol</p> <ul style="list-style-type: none"> • Pemantik
Gas Griddle	<p>GRD-718, GRD-720, GRD-722</p> <ul style="list-style-type: none"> • Pemantik <p>CKG-700G, CKL-700G, CKL-900G, dan CKG-900G</p> <ul style="list-style-type: none"> • Pemantik • Selonoid
Home Appliances	<p>NOD-888</p> <ul style="list-style-type: none"> • Dynamo • PC Boat <p>B-7X</p> <ul style="list-style-type: none"> • Dynamo
Commercial Kitchen	<p>Rice Steamer</p> <ul style="list-style-type: none"> • Pemantik • Selonoid

	<p>Ultrasonic Diswasher</p> <p>CKB-700G dan CKB-900G</p> <ul style="list-style-type: none"> • Pemantik • Selonoid <p>CKB-900GO</p> <ul style="list-style-type: none"> • Thermocontrol • Pemantik • Selonoid <p>Luxury Double Wok</p> <ul style="list-style-type: none"> • Dynamo • Pemantik • Selonoid <p>DWH-80 dan DWH-50</p>
Mesin Mie	<p>NOD-888</p> <ul style="list-style-type: none"> • Dynamo • PC Boat <p>NOD-200 Painted</p> <ul style="list-style-type: none"> • Dynamo <p>NOD-200 Stainless</p> <ul style="list-style-type: none"> • Dynamo • Gear <p>HMX-15 dan HMX-25</p> <ul style="list-style-type: none"> • Dynamo

	<ul style="list-style-type: none"> • Pulley
Mesin Popcorn	<ul style="list-style-type: none"> • Dynamo • Heater
Mesin Gulali	<p>CDF-RM3</p> <ul style="list-style-type: none"> • Dynamo • Selonoid <p>CDF-M3</p> <ul style="list-style-type: none"> • Dynamo • Selonoid • Heater
Mesin Kopi	<ul style="list-style-type: none"> • Dynamo • Thermocontrol • Heater • PC Boat
Perlengkapan HOREKA	<p>SDP-A</p> <ul style="list-style-type: none"> • PC Boat

Mesin Daging

Produk/Mesin	Sparepart
Bone Saw	<ul style="list-style-type: none"> • Dynamo • Brik • Contactor
Bowl Cutter	<ul style="list-style-type: none"> • Dynamo • Gear Box • Gear Nanas
Mesin Cetak Bakso	<ul style="list-style-type: none"> • Dynamo • Rantai
Meat Mixer	<ul style="list-style-type: none"> • Dynamo
Meat Grinder	MGD-A Series dan MGD-H Series

	<ul style="list-style-type: none"> • Dynamo
Meat Slicer	<p>MSC-220, MSC-250, dan MSC-300</p> <ul style="list-style-type: none"> • Dynamo • Kapasitor <p>MSC-300D</p> <ul style="list-style-type: none"> • Dynamo • Kapasitor • Gear Box
Mesin Sosis	<p>SSF-SV5 dan SSF-SV7</p> <ul style="list-style-type: none"> • Gear • Seal <p>Pneumatic Dosing Filling Machine Series Mechanical Filling Machine</p>

Mesin Roti

Produk/Mesin	Sparepart
Mixer Roti	<p>B-7X</p> <ul style="list-style-type: none"> • Dynamo <p>B-15, B-20, dan B-30 (Planetary No Cover)</p> <ul style="list-style-type: none"> • Dynamo* • Gear* <p><i>(* jika terjadi kelebihan dari kapasitas mesin tidak diklaim garansi</i></p> <p>B-15B, B-20B, dan B-30B (Planetary with Cover) / B-20F, B-30F, dan B-40F (Planetary Belt)</p>

	<ul style="list-style-type: none"> • Dynamo • Gear • Limited Switch <p>B-7</p> <ul style="list-style-type: none"> • Dynamo • Potensio <p>BHS-20 dan BHS-30</p> <ul style="list-style-type: none"> • Dynamo • Potensio • Limited Switch • PC Boat <p>HMX-15 dan HMX-25</p> <ul style="list-style-type: none"> • Dynamo • Pulley
Oven Roti	<p>Oven Roti / Oven Pizza</p> <ul style="list-style-type: none"> • Selonoid • PC Boat • Fan <p>Rotary Oven</p> <ul style="list-style-type: none"> • Dynamo • Selonoid • PC Boat • Termokopel
Proofer Roti	<ul style="list-style-type: none"> • Termokopel • Heater

Bread Slicer	<ul style="list-style-type: none"> • Dynamo • Switch On/Off
Mesin Roti Otomatis	<p>Automatic Breadline</p> <ul style="list-style-type: none"> • Dynamo Kompayer Sisi Depan • Dynamo Cutting • Dynamo Filling • Belt kompayer • Inverter <p>Cookies Encrusting Machine</p> <ul style="list-style-type: none"> • Dynamo • Inverter • PC Boat <p>Stamping Machine</p> <ul style="list-style-type: none"> • Dynamo • PC Boat • Solenoid Angin <p>Tray Arranging Machine</p> <ul style="list-style-type: none"> • Inverter • PC Boat <p>Horizontal Packaging</p> <ul style="list-style-type: none"> • Dynamo • PC Boat • Rantai

Mesin Pendingin

Produk/Mesin	Sparepart
Mesin Es Krim	<ul style="list-style-type: none"> • Kompresor • PC Boat • Gear Box
Mesin Es Batu	<p>ICB-50B</p> <ul style="list-style-type: none"> • Kompresor <p>ICB-120P dan ICB-150B</p> <ul style="list-style-type: none"> • Kompresor • PC Boat <p>ICB-210P, ICB-280P, ICB-360A, ICB-350P, dan ICB-420P</p> <ul style="list-style-type: none"> • Kompresor • PC Boat • Dynamo <p>ICB-500P, ICB-1000P, ICB-1500P, dan ICB-2000P</p> <ul style="list-style-type: none"> • Kompresor • PC Boat • Dyanamo • Sensor Ketebalan Es • Sensor Otomatis <p>Ice Flake Machine</p> <ul style="list-style-type: none"> • Kompresor • PC Boat • Dynamo

	<p>Granular Ice Machine</p> <ul style="list-style-type: none"> • Kompresor • PC Boat • Dynamo • Relay
Mesin Es Serut	<p>ICH-A168</p> <ul style="list-style-type: none"> • Dynamo
Juice Dispenser	<p>JCD-115 (1 Bowl)</p> <ul style="list-style-type: none"> • Kompresor <p>JCD-230, JCD-345, dan JCD-327</p> <ul style="list-style-type: none"> • Kompresor • Tank Pendingin <p>JCD-50L</p> <ul style="list-style-type: none"> • Kompresor • Control Kompresor • Tank Pendingin
Chiller & Freezer	<p>Upright Chiller, Upright Freezer, Undercounter Chiller, dan Undercounter Freezer</p> <ul style="list-style-type: none"> • Kompresor • Control Kompresor <p>Upright Chiller & Freezer</p> <ul style="list-style-type: none"> • Kompresor Chiller • Kompresor Freezer • Control Kompresor • Dynamo

Display Cooler

RTW-160L dan ARC-270Y Series

- Kompresor
- Thermocontrol

ARC-370 Series

- Kompresor
- Control Kompresor
- Thermocontrol
- Dynamo
- Termokopel

ARD Series

- Kompresor
- Thermocontrol
- Dynamo
- Termokopel

ARC-100R

- Kompresor
- PC Boat

ARC-400R

- Kompresor
- PC Boat
- Dynamo

RTS Series

- Kompresor
- PC Boat

Alat Teknik

Produk/Mesin	Sparepart
Hand Pallet	<ul style="list-style-type: none">• Seal
Hand Stacker	<ul style="list-style-type: none">•
Electric Stacker	<ul style="list-style-type: none">•

PENTING

Klaim garansi akan berjalan setelah dilakukan pengecekan mesin. Jika mesin tidak sesuai dengan kriteria poin (*), akan dikenakan biaya tambahan sesuai jenis kerusakan atau sparepart yang harus diganti.

Bagaimana cara mengklaim garansi?

(Yang dibuat alur)

1. Menghubungi service center
2. Tim service akan meminta customer untuk menunjukkan invoice dan kartu garansi
3. Tim service melakukan pengecekan invoice dan kartu garansi
4. Jika garansi masih berlaku, mesin bisa dibawa ke service center Wiratech/teknisi datang ke lokasi customer dengan biaya akomodasi
5. Jika garansi mesin sudah melalui batas waktu, perbaikan akan dikenakan biaya sesuai dengan jenis kerusakan